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Method and system of remote monitoring and support of devices, including handling Email messages having message types specified within the Email message	
Tetsuro Motoyama	
22850	
Marvin Jay Spivak/Teresa Covington	
Marvin Jay Spivak	
205850US-2	
14-SEP-2007	
15-OCT-2001	
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Utility under 35 USC 111(a)	

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File Listing:

Document	Document Description	File Name	File Size(Bytes)	Multi	Pages
Number		File Name	/Message Digest	Part /.zip	(if appl.)

1		205850USIDS.pdf	85391	yes	2					
		· ·	e194061a2c9fc84c00568d91a8473144 a68f6740	yes						
	Multipart Description/PDF files in .zip description									
	Document Description		Start	E	nd					
	Information Disclosure Statement Letter		1		1					
	Information Disclosure Statement (IDS) Filed		2	2						
Warnings:										
Information:		_								
2	Fee Worksheet (PTO-06)	fee-info.pdf	8252	no	2					
2	2 Tee Worksheet (Free 66)	lee ille,pui	d438354a8dc668c2cb01a5dad0f44e76 cfe1082b	110	_					
Warnings:										
Information:										
Total Files Size (in bytes): 93643										

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.